



PA
CONFERENCE **2015**

Send 2 or more
staff & receive a
**FREE APP2016
REGISTRATION!**

▼
15-17
OCTOBER 2015

▼
GOLD COAST
QUEENSLAND

REGISTRATION BROCHURE

www.pharmacyassistants.com



PA
CONFERENCE
2015

EVENT OVERVIEW

The Pharmacy Assistant National Conference is the peak educational and networking event for pharmacy assistants. Held annually, the conference includes a comprehensive, two day education program, exciting networking opportunities and a massive trade exhibition featuring the latest products, services and industry developments.

Now in its 16th year, the Pharmacy Assistant National Conference has earned its reputation as a must attend event, including:

- 30 + education sessions highlighting product knowledge, career and personal development and management skills
- First hand product experience from over 40 suppliers at the trade exhibition
- Extensive networking opportunities across the two day event
- Conference notes and useful resources which can be implemented in pharmacy after the event or used for future training

WHO SHOULD ATTEND?

- Junior pharmacy assistants
- Senior pharmacy assistants
- Dispensary assistants
- Retail managers
- Pharmacy students

LOCATION - GOLD COAST

Bordered by 70km of internationally acclaimed beaches and World Heritage listed subtropical rainforests, the Gold Coast is Australia's premier tourist destination. From golden beaches to lush tropical hinterland, thrill-seeking theme parks to pampering day spas, world-class shopping to mouth-watering dining, the Gold Coast has it all. Why not extend your stay and enjoy all that this destination has to offer?

VENUE - QT GOLD COAST

One of Australia's most unique and exciting venues, QT Gold Coast offers an unrivalled accommodation and dining experience. Situated on the Surfers Paradise city fringe and within walking distance to the magnificent Gold Coast beaches. With a fun and fresh approach to conferencing, QT is the perfect venue for the PA Conference. www.qtgoldcoast.com.au

See page 5 for special conference accommodation packages.



PROGRAM OVERVIEW



The Pharmacy Assistant National Conference (PA2015) features over 30 speakers across a range of pharmacy disciplines and motivational topics. PA2015 truly offers something for all levels of pharmacy assistants as well as clear benefits for business.

PROFESSIONAL DEVELOPMENT CERTIFICATES NEW TO PA2015!

Delegates have the opportunity to complete online questions for the educational conference sessions they attend and receive professional development certificates for their personal training records as well as the employer's training records.

SESSION TYPES

PLENARY SESSIONS

Provides key insights into common community pharmacy issues such as 'how to keep your top 100 dispensary customers'; as well as motivational topics to inspire delegates to excel in both their professional and personal lives. These sessions are suitable for all levels of pharmacy assistants.

PRODUCT KNOWLEDGE STREAM

Provides specific product education, relevant to community pharmacy. This stream is great for those new to the industry looking to improve their health care knowledge; or experienced pharmacy assistants wanting to update their skills.

PERSONAL & PROFESSIONAL DEVELOPMENT STREAM

Covering a wide variety of topics, this stream provides valuable advice and practical tools to assist delegates develop their career as a pharmacy assistant. This stream is suitable for all level pharmacy assistants.

MANAGEMENT MASTER CLASS

Designed for pharmacy managers and supervisors, this stream is a must-attend for those looking to enhance their staff management skills and improve overall team performance.

QCPP REFRESHER TRAINING: HEAD FIRST! COMMON AILMENTS OF THE EYES, EARS, NOSE & MOUTH

The PA2015 Pre-Conference Workshop is a QCPP Approved Refresher Training event that will provide all of the training hours necessary for you to meet the minimum three hour requirement.

Time & Date: 2.00pm - 5.00pm, Thursday 15 October

Venue: QT Ballroom, Ground Floor, QT Gold Coast

Cost: \$50 for conference delegates / \$80 for non-conference delegates (*includes afternoon tea*)





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REGISTRATION

REGISTRATION FEES

Full Registration	\$395.00 inc. GST
Day Registration	\$195.00 inc. GST

Visit www.pharmacyassistants.com for a full list of registration inclusions.

HOW TO REGISTER - ONLINE REGISTRATION

Visit www.pharmacyassistants.com and click on the *Registration* page. Follow the prompts to the online registration form to secure your attendance at PA2015!

Online payment can be made via VISA, MasterCard, Diners or American Express credit cards.

Online registrations will be accepted until midnight on Friday 9 October 2015. After this time registrations will be available onsite at the conference. Registration desk opens at 1.30 pm on Thursday 15 October, 2015.

NB: for further enquiries please contact the Events Division of the Pharmacy Guild of Australia, Queensland Branch on 07 3831 3788 or email events@qldguild.org.au.

REGISTRATION TERMS & CONDITIONS

Please refer to the *Registration* page at www.pharmacyassistants.com to view the registration terms and conditions.



Send 2 or more staff & receive a FREE APP2016 REGISTRATION!

Offer is limited to one registration per pharmacy & is for a Full Registration Excluding Street Party



ACCOMMODATION & TRAVEL

ACCOMMODATION - QT GOLD COAST

A special conference rate has been negotiated with QT Gold Coast for all conference delegates. Rates listed are per room per night, and include GST.

MOUNTAIN RIVER VIEW

- King (includes 1 full buffet breakfast): \$205.00
- King (includes 2 full buffet breakfasts): \$230.00
- Twin (includes 2 full buffet breakfasts): \$230.00

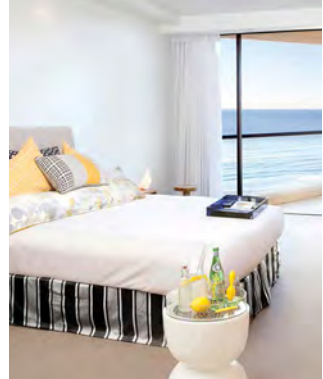
OCEAN VIEW

- King (includes 1 full buffet breakfast): \$235.00
- King (includes 2 full buffet breakfasts): \$260.00
- Twin (includes 2 full buffet breakfasts): \$260.00

KING = 1 x king size bed **TWIN** = 2 x queen size beds

Accommodation at QT Gold Coast can be booked via the online form on the *Accommodation and Travel* page at www.pharmacyassistants.com.

To save accommodation costs, room sharing can be organised on your behalf. If you would like to share a room with another conference delegate, please contact the Events Division of the Pharmacy Guild of Australia, Queensland Branch on 07 3831 3788 or email events@qldguild.org.au.



AIR TRAVEL

The nearest airport to the conference venue is the Gold Coast (Coolangatta) Airport. Transfers from Gold Coast Airport to the conference venue will take approximately 35 minutes. Alternatively, delegates may choose to fly into Brisbane Airport, which is a 60 to 90 minute drive to the conference venue.

Flights can be booked through the following airlines:

QANTAS

P: 131 133

www.qantas.com.au

VIRGIN AUSTRALIA

P: 136 789

www.virginaustralia.com

JETSTAR

P: 131 538

www.jetstar.com.au

AIRPORT TRANSFERS

From Gold Coast Airport

Gold Coast Tourist Shuttle provides transfers from Gold Coast Airport to local hotels. For online bookings visit www.gcshuttle.com.au. For phone bookings contact 1300 655 655 or email reservations@gcshuttle.com.au.



From Brisbane Airport

Brisbane Airtrain runs two express trains each hour direct to the Gold Coast. For an extra fee, delegates can utilise the AirtrainConnect service, a 24-hour door-to-door transfer which includes your train fare and a chauffeur driven transfer to your hotel. For bookings and timetables visit www.airtrain.com.au or call 07 3216 3308.




Con-x-ion Airport Transfers also offer affordable coach transfers from Brisbane Airport to Surfers Paradise. Online bookings can be made at www.con-x-ion.com. For phone bookings and further details contact 07 5556 9888.

CONFERENCE PROGRAM






THURSDAY 15 OCTOBER 2015

1.30pm - 5.30pm	Registration opens	
2.00pm - 5.00pm	QCPP Refresher Training: Head first! Common ailments of the eyes, ears, nose and mouth Pharmacy assistants are at the frontline of care in community pharmacy and deal with common ailments affecting the eyes, ears nose and mouth every day. This interactive session seeks to build the confidence of pharmacy assistants in dealing with common ailments treated in the pharmacy and appropriately identifying situations which should be referred to the pharmacist. Cost: \$50 for conference delegates; \$80 for non-conference delegates Inclusions: Afternoon tea Venue: QT Ballroom	
5.00pm - 8.00pm	Welcome Reception The perfect opportunity to meet fellow delegates and make new friends. This important networking opportunity allows delegates to meet with suppliers and see the latest products first hand. Venue: Trade Exhibition Area	

FRIDAY 16 OCTOBER 2015

7.30am	Registration opens	
8.30am - 8.45am	Conference Welcome Speaker: Dimity Doddridge, 2014 Pharmacy Assistant of the Year	
8.45am - 9.15am	Industry update A must attend for all pharmacy assistants, this session will highlight the current issues affecting pharmacy and their impact on the role of pharmacy assistants. This industry update will also explore the GCPA and future opportunities. Speaker: Tim Logan, Branch President, The Pharmacy Guild of Australia	
9.15am - 9.45am	Infant formula - providing the best advice for parents This presentation will provide an overview of the different types of formulas available and a review of the national infant feeding guidelines. Speaker: Caren Biddulph, Healthcare Specialist Representative (Nutrition) & Key Accounts Manager, ASPEN Nutritionals Australia	
9.45am - 10.15am	100 Things Affected by a curious mind and the death of a close friend, Sebastian Terry asked himself a simple question - am I happy? The answer was no, and so he decided to pen a list of 100 things that he had always wanted to achieve, and pursue it. This was the beginning of an adventure which has gone on to start a global movement encouraging and helping people to pursue meaning in life. Speaker: Sebastian Terry, Author, '100 Things'	
10.15am - 11.15am	Morning Tea & Trade Displays	









PRODUCT KNOWLEDGE		PERSONAL & PROFESSIONAL DEVELOPMENT		MANAGEMENT MASTER CLASS	
11:15am – 11:45am 	Oral iron therapy in Australia - improving treatment and compliance Did you know that 34% of those taking oral iron tablets experience gastrointestinal side effects? With iron deficiency affecting 1.1 million Australians, improving compliance with iron tablets is an important task for Australian pharmacies. This session will explore the needs of the iron deficient customer, treatment options available and introduce a novel OTC iron therapy with proven efficacy, tolerability and compliance. Speaker: Anthony Barnettson, Medical Manager Australia and New Zealand, Vifor Pharma Pty Ltd	11:15am – 11:45am 	Promoting your in store services effectively – driving customer loyalty and retention After losing everything in the floods of January 2011, Discount Drug Stores at Goodna changed their focus and implemented a plan to engage with the community to improve loyalty. Find out how the pharmacy achieved this customer loyalty and retention, and what they did to win the national award for Community Engagement at this year's Discount Drug Stores Conference. Speaker: Adrian Stoll, Operations Manager, Mckerrell Pharmacies Goodna DDS	11:15am – 12:20pm 	Social media – how to “like” the good and manage the bad With the increasing prevalence of social media use and the line between an employee's private and work becoming blurred, this session is a must for managers. Learn how you can encourage your employees to use social media for the good of your pharmacy, and manage unfavourable situations. The pitfalls and perils for employers will be discussed with practical information that can be implemented in your workplace. Speaker: Tina Scrine, Industrial Relations Manager, The Pharmacy Guild of Australia, Queensland Branch
11:50am – 12:20pm 	Minor burns management – advice & care Each year over 50,000 Australians suffer burn injury, the majority of which are minor and often dealt with at the local pharmacy. This session will provide an overview of burns management, identify minor burns, different types of dressings for different stages of wound healing, how early care can achieve early wound closure, minimising pain, preserving function and minimising cosmetic deformity. Speaker: Yvonne Singer, Program Coordinator, Victorian Burns	11:50am – 12:20pm 	Stress-free QCPPI Every two years pharmacies are faced with QCPPI re-accreditation, a process which many staff may find daunting and overwhelming. This session aims to take the stress out of QCPPI. Answers to common questions about QCPPI, where pharmacy assistants can go to get help and useful tips will be provided to assist with getting ready for assessment.		
12:20pm – 1:15pm	Lunch & Trade Displays				







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FRIDAY 16 OCTOBER 2015 (CONTINUED)

PRODUCT KNOWLEDGE 1.15pm - 2.55pm		PERSONAL & PROFESSIONAL DEVELOPMENT 1.15pm - 2.55pm		MANAGEMENT MASTER CLASS 1.15pm - 2.55pm	
1.15pm - 1.45pm 	<p>Selecting probiotic strains for effective health solutions</p> <p>We know that not all probiotics are the same, but which probiotics should we recommend when? This session is designed to demonstrate the benefit of taking different probiotic strains for different health conditions, and will present clinical trials supporting the benefits of taking selected strains for specific health outcomes.</p> <p>Speaker: Rachael Keenan, Naturopath</p>	1.15pm - 2.20pm 	<p>Your role in supporting people living with diabetes</p> <p>Assisting customers with diabetes can be challenging, with individuals requiring differing support, tools and information. This session will utilise case studies to outline the types of diabetes, key management topics and places to seek further information.</p> <p>Speaker: Alison Bennett, Diabetes Dietitian, Diabetes Queensland</p>	1.15pm - 2.55pm 	<p>The best personality types for different pharmacy roles</p> <p>Working with other team members or managing staff can be a challenge. In this fun filled session learn about different personality types, how to work with different people and what roles different personality types should have. You will also learn about your own personality type – it's not only interesting and enlightening, but a lot of fun!</p> <p>Speaker: Malcolm Scrymgeour, Director, Zumo Retail Ltd</p>
1.50pm - 2.20pm 	<p>So you just had a baby - where to from here? Common challenges for new mums</p> <p>Join Mater Mothers' Hospital midwife Stacy Jukes as she shares her expertise and guides you through hot topics mums are likely to ask. This session will offer tips and advice to assist those just starting their pregnancy journey, new mums, and experienced mums. Get ready to talk bellies, boobs, poo and sleep deprivation.</p> <p>Speaker: Stacy Jukes, Registered Midwife & Lactation Consultant, Mater Mothers' Hospitals</p>	2.25pm - 2.55pm 	<p>Pharmacy Transformation: A new catchphrase or the winning edge in your pharmacy?</p> <p>How will community pharmacies of the future look? What will be your role and how can you ensure that your pharmacy is at the cutting edge of customer services and patient engagement?</p>		
2.25pm - 2.55pm 	<p>The importance of foot care for diabetics</p> <p>Our feet are one of the most vulnerable parts of our bodies and the most likely to suffer from conditions and ailments caused by poor blood circulation. In diabetics, this is especially the case. In this session a podiatric physician will explain the importance of foot care for diabetic customers, the common issues that affect them and how pharmacy assistants can assist and reinforce the importance of good foot care maintenance and practices to diabetic customers.</p> <p>Speaker: Gideon Porat, Podiatrist</p>				

2.55pm - 3.30pm	Afternoon Tea & Trade Displays	
3.30pm - 4.00pm	Merchandising – the right standards and the right process Each pharmacy should have merchandise standards. It's one thing to know what the right standards are, but it is another to have a process that works. In addition to learning about the standards, this session will outline a merchandise manual that will include images of the standards required for gondola ends, shelves, promotions and much, much more. You will also gain ideas on how to manage a team to implement the standards.	
4.00pm - 4.30pm	Speaker: Malcolm Scrymgeour, Director, Zumo Retail Ltd The Pharmacy Guild of Australia/GuildSuper Pharmacy Assistant of the Year Award 2015 Meet this year's outstanding state finalists and be inspired by their passion and dedication to community pharmacy. Hear about their exciting journey of being part of the Pharmacy Assistant of the Year Awards, before the winner is announced at the Conference Dinner. Facilitator: Melanie Gill, Pharmacy Practice Officer, The Pharmacy Guild of Australia, Queensland Branch	
4.30pm - 5.00pm	Completing the Enduroman "Arch to Arc" ultra-triathlon Join Australian ultra-triathlete John van Wisse as he shares the story of his 20 year journey that led to competing in the gruelling Enduroman "Arch to Arc" ultra-triathlon. Find out what it took for John to break the world record, and how he stayed focused on achieving this goal. Speaker: John vanWisse, Swimming Coach, Marathon Swimmer, Ultra Triathlete	
7.00pm - midnight	Conference Dinner - Roaring Twenties Dust off those feathers and sequins and prepare for a night of glitz and glamour at this year's Roaring 20s themed Conference Dinner - prizes will be awarded for the best costumes! Plus join in the excitement as the winner of The Pharmacy Guild of Australia/GuildSuper Pharmacy Assistant of the Year Award is announced. Dinner includes live entertainment, a three course meal and drinks. Venue: QT Ballroom	

SATURDAY 17 OCTOBER 2015

8.30am	Registration opens	
9.00am - 9.30am	Your top 100 dispensary customers - how to keep them This session will highlight the value your top 100 customers add to your pharmacy and provide recommendations on programs and services to help increase their engagement and loyalty. How to identify these customers, products and services to improve their loyalty, and the systems that need to be in place to ensure your initiatives are effective and well managed will also be covered. Speaker: Kos Sclavos, Branch Committee Member, The Pharmacy Guild of Australia, Queensland Branch	
9.30am - 10.00am	Baby development - science of the senses Scientific research has shown that a child's brain develops fastest in the earliest years of life. We now know the crucial importance of the correct stimulation during this period to improve a child's development intellectually, physically and emotionally and to help lay down solid foundations which will allow children to maximise their future learning abilities. Speaker: Dr Jane Williams, General Manager Research & Education, GymbaROO	
10.00am - 10.30am	Breaking barriers in pain management: best practice in S3 referrals Pharmacy assistants play an important, front line role in providing advice and exceptional customer service. Knowing when to refer a customer to a pharmacist forms a crucial part of this role. In this session, we will learn more about the importance of the Pharmacist Only (S3) category in pain management, understand the different treatment options available, and identify situations where a customer may require something stronger than a single agent OTC analgesic and should be referred to the pharmacist on duty. Speaker: Michelle Bou-Samra, Pharmacy Business Consultant	
10.30am - 11.00am	Morning Tea & Trade Displays	







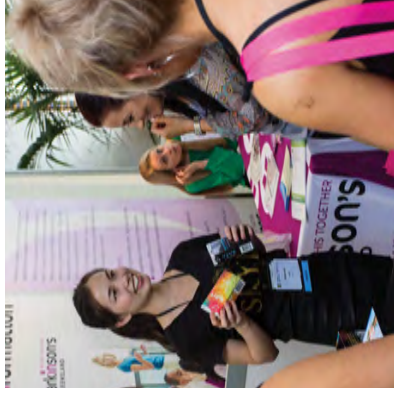
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CONFERENCE PROGRAM

SATURDAY 17 OCTOBER 2015 (CONTINUED)

PRODUCT KNOWLEDGE 11.00am - 12.35pm		PERSONAL & PROFESSIONAL DEVELOPMENT 11.00am - 12.35pm		MANAGEMENT MASTER CLASS 11.00am - 12.35pm	
11.00am - 11.30am 	Skincare insights & diarrhoea myth-busters Pharmacy assistants all know that Bio-Oil helps improve the appearance of scars and stretch marks, but do you know the various other uses for Bio-Oil? Find out the best use and application of the product and how to sell this to your customers as a 'must-have' bathroom cabinet item in 30 seconds. Gastro-Stop will also feature in this session with an overview of diarrhoea myths and symptom-based product recommendations for this condition. Speaker: Kerry Bellamy, Brand Ambassador & Life Coach, A.Spen Australia	11.00am - 12.35pm 	It will never happen to me: Armed robbery prevention and survival training A ram raid attack for prescription drugs can cost a pharmacy in excess of \$40,000 in collateral damages. Armed robbery is a traumatic crime and without armed robbery awareness training, a victim is vulnerable to serious injury and possible psychological trauma. Speaker: Dale Jackson, Personal Safety and Crime Prevention Consultant	11.00am - 12.35pm 	Writing successful job descriptions and conducting performance reviews This session will cover the many uses of a job description and what goes into and stays out of a good job description. How to conduct a performance review, including the art of performance review conversation and giving and receiving feedback, will also be covered. Participants will receive retail job description and pharmacy performance review form templates to take back to their pharmacy. Speaker: Tina Radford, Managing Director, HR Business Solutions
11.35am - 12.05pm 	Paediatric and geriatric care - the dangers of dehydration This session will outline the dangers of dehydration among the most vulnerable in the community - children and the elderly. How to avoid dehydration, what symptoms to look out for and how to treat this condition, will be discussed. Speaker: Michelle McPherson, Naturopath, Sanofi Consumer Healthcare				
12.05pm - 12.35pm 	Getting beyond the weight loss plateau With the influx of super foods and nutrients we are able to ensure we are ingesting adequate nutrition to create healthy dietary choices on a daily basis. Yet some customers who seem to do all of the right things still don't achieve their weight loss results. This session will explore the causes of weight loss resistance and what you can do to be a hero in your customers' weight loss journey. Speaker: Andrew Whitfield-Cook, Senior Educator, BioCeuticals				

12.35pm – 1.30pm	Lunch & Trade Displays	
1.30pm - 2.00pm	Inspiring a community to create change Youngcare is a national organisation dedicated to providing a solution to the appalling issue of young people with high care needs living in aged care. This situation was faced by Youngcare founder David Comy and his wife Shevaune, as a result of her advanced and complex care needs from multiple sclerosis. In just ten years Youngcare has raised over \$50 million, delivered several world-class leading care accommodation facilities, supported hundreds of at home patients through grants, and through Youngcare Connect provided support services to thousands of families every year. David will share with you the inspiring story of how he and his co-founders avoike the community to the dreadful situation faced by Shevaune and thousands of other young people and established this life-changing charity. Speaker: David Comy, Founder, Youngcare	
2.00pm - 2.30pm	Answers to common paediatric questions in pharmacy This session will review common problems in paediatrics, including the management of dehydration, iron deficiency, constipation, and bronchiolitis. Speaker: Dr Jonny Taitz, Specialist Paediatrician	
2.30pm - 3.00pm	Label bottles not people - reducing stigma in community pharmacy When a person is labelled by their illness, the stigma can sometimes be as distressing as the symptoms themselves and a major stress for patients. With the introduction of dispensing of HIV medications from community pharmacies in July 2015, this session is a timely reminder of the important role pharmacy staff can play in reducing stigma in the community. Hear the inspiring story of a person living with HIV. Speaker: The Queensland Positive Speakers Bureau	
3.00pm - 3.30pm	Kicking goals in your career Be inspired and motivated by a successful female soccer player as she maps her journey to success, and the important role that training plays in this journey.	
3.30pm	Conference Close & Afternoon Tea	





SPEAKER SHOWCASE

Our line up of outstanding speakers includes:



Sebastian Terry
Author, 100 Things
100 Things



Tim Logan
Branch President,
The Pharmacy Guild of Australia,
Queensland Branch
Industry update



Malcolm Scrymgeour
Director,
Zumo Retail Ltd
*Merchandising – the right
standards and the right process*



Dr Jonny Taitz
Specialist Paediatrician
*Answers to common paediatric
questions in pharmacy*



Tina Radford
Managing Director,
HR Business Solutions
*Writing successful job descriptions
and conducting performance reviews*



Kos Sclavos
Branch Committee Member,
The Pharmacy Guild of Australia,
Queensland Branch
*Your top 100 dispensary
customers - how to keep them*



John van Wisse
Swimming Coach,
Marathon Swimmer,
Ultra Triathlete
*Completing the Enduroman "Arch to
Arc" ultra-triathlon*



Dale Jackson
Personal Safety and Crime
Prevention Consultant
*It will never happen to me:
Armed robbery prevention and
survival training*



Dimity Doddridge
2014 Pharmacy Assistant
of the Year
Conference Welcome



David Conry
Founder, Youngcare
*Inspiring a community to
create change*

For a full list of speakers visit the Program page at www.pharmacyassistants.com

SOCIAL PROGRAM

WELCOME RECEPTION

Thursday 15 October 2015, 5.00pm - 8.00pm
Trade Exhibition Area, QT Gold Coast

The Welcome Reception provides the perfect opportunity to meet fellow delegates and make new friends. This function will be held in the Trade Exhibition area, allowing attendees to meet with suppliers and view the exhibition before the conference officially begins on Friday morning. The Welcome Reception includes live entertainment, substantial canapés and drinks.

Tickets: Inclusive for all full delegates
Additional tickets: \$60.00 per person

Proudly sponsored by:



CONFERENCE DINNER

Friday 16 October 2015, 7.00pm - midnight
QT Ballroom, QT Gold Coast

Dust off those feathers and sequins and prepare for a night of glitz and glamour at this year's Roaring 20's themed Conference Dinner. Prizes will be awarded for the best costumes. Dinner includes live entertainment, a three course meal and drinks.

Tickets: Inclusive for all full delegates
Additional tickets: \$115.00 per person

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TRADE EXHIBITION

EXHIBITORS

PA2015 includes 40 unique trade displays. Exhibiting organisations include:

AFT Pharmaceuticals	Ethical Nutrients	Link Healthcare
Aspen Australia	Faulding	Mater Health Services
Attorney-General's Department	Gastrolyte	MPS Australia
Bellamy's Organic	Gold Cross Products & Services	Mundipharma
Bio-Oil	Gordochom Solution	Post Script
Care Pharmaceuticals	GSK Consumer Health	RB
Diabetes Queensland	GuildSuper	Sigma
Ego Pharmaceuticals	IsoWhey	Sue Ismiel & Daughters
Endeavour Consumer Health	ITK (In The Know) Magazine	Tolife Technologies
eRx	Johnson & Johnson Pacific	The Pharmacy Guild of Australia

TRADE EXHIBITION OPENING TIMES

Thursday 15 October	5.00pm - 8.00pm (Welcome Reception)
Friday 16 October	10.15am - 11.15am (Morning Tea)
	12.20pm - 1.15pm (Lunch)
	2.55pm - 3.30pm (Afternoon Tea)
Saturday 17 October	10.30am - 11.00am (Morning Tea)
	12.35pm - 1.30pm (Lunch)





The Pharmacy
Guild of Australia



Pharmacy Assistant of the Year 2015

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Recognising
& celebrating
**PHARMACY
ASSISTANTS**

**Meet this year's
State finalists
at PA2015 and find
out who will be awarded
the title of Pharmacy
Assistant of the Year
2015 at the Conference
Dinner to be held on
the Friday evening.
Don't miss out on this
momentous occasion!**

The Pharmacy Assistant of The Year award has been recognising and celebrating outstanding pharmacy assistants since 2007. The Award encourages pharmacy assistants to take control of their career, provides professional and personal development and is an excellent opportunity to show the industry what pharmacy assistants can achieve!



CONFERENCE PARTNER



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WELCOME RECEPTION SPONSOR



Enquiries - Events Division, The Pharmacy Guild of Australia, Queensland Branch



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07 3831 9246



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